



## Stichting NIOC en de NIOC kennisbank

Stichting NIOC ([www.nioc.nl](http://www.nioc.nl)) stelt zich conform zijn statuten tot doel: het realiseren van congressen over informatica onderwijs en voorts al hetgeen met een en ander rechtstreeks of zijdelings verband houdt of daartoe bevorderlijk kan zijn, alles in de ruimste zin des woords.

De stichting NIOC neemt de archivering van de resultaten van de congressen voor zijn rekening. De website [www.nioc.nl](http://www.nioc.nl) ontsluit onder "Eerdere congressen" de gearchiveerde websites van eerdere congressen. De vele afzonderlijke congresbijdragen zijn opgenomen in een kennisbank die via dezelfde website onder "NIOC kennisbank" ontsloten wordt.

Op dit moment bevat de NIOC kennisbank alle bijdragen, incl. die van het laatste congres (NIOC2025, gehouden op donderdag 27 maart 2025 jl. en georganiseerd door Hogeschool Windesheim). Bij elkaar zo'n 1500 bijdragen!

We roepen je op, na het lezen van het document dat door jou is gedownload, de auteur(s) feedback te geven. Dit kan door je te registreren als gebruiker van de NIOC kennisbank. Na registratie krijg je bericht hoe in te loggen op de NIOC kennisbank.

Het eerstvolgende NIOC vindt plaats op 18 maart 2027 in Arnhem en wordt georganiseerd door HAN University of Applied Sciences.

Reacties over de NIOC kennisbank en de inhoud daarvan kun je richten aan de beheerder:

R. Smedinga [kennisbank@nioc.nl](mailto:kennisbank@nioc.nl).

Vermeld bij reacties jouw naam en telefoonnummer voor nader contact.

# Adult CS Learning

Teaching considered harmful

Els Rogier

Gerrit van der Veer



**OpenUniversiteitNederland**

# Our Research Quest

Does ICT allow us to improve support for adult learning **in the domain or Interaction Design?**

How?

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Aim: **design patterns for adult Interaction Design**

# Our teaching experiences

Interaction Design

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Distance learning and blended learning

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Many different curricula

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Many countries (Europe and China)

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Many different curricula

Many countries (Europe and China)

**Adults**, Artists, Post Doctoral, and Professionals

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There is no “best” solution or design

# Assessment of “mastery”?

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Staying involved (or drop out)

Having reached primary learning goals

# examples

Student work: Human Information Processing

[www.opener2.ou.nl/opener/hip/](http://www.opener2.ou.nl/opener/hip/)

# examples

Student work: Visual Design Patterns

[patternwizard.nl/pattern/wizard/](http://patternwizard.nl/pattern/wizard/)

# examples

Student work: Tools & techniques for task analysis

[www.nibuk.nl/taskanalysis/tool/](http://www.nibuk.nl/taskanalysis/tool/)

# Action research

- Reflective
- Allows inquiry – no experiments needed
- Collaborative activity (with all stakeholders)
- Searching solutions to actual problems
- Solutions are working solutions proven in context

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Suitable for adult students in their own context

# Action research cycle

Cycle of the following steps

- Plan
- Action
- Observe
- Reflex

# Opportunities for action research

## Action research during courses of interaction design

- When teaching goals & learning goals match
- When the customer is king
- Youngsters can be adults as well
- Even if the authorities do not see the goals

# Adults are not kids

Most of our adult learners

- Have a professional life and job
- Often responsible for a household or family
- Have **intrinsic** motives for learning

# Adult are capable to

- decide for themselves on what, when, and how
- set their own goals and change them
- find learning resources on their own
- speak freely, sharing learning experiences, identify learning goals that fit their own context and needs

# Different learning goals

- First person learning goals:  
goals from the learner
- Second person learning goals:  
goals set by the teacher

# Learning versus teaching

- In Dutch “**leren**” means both learning and teaching, elsewhere ...
- Adult education often focus more on teaching than learning

# Different learning goals

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goals from the learner
- Second person learning goals:  
goals set by the teacher
- Third person learning goals:  
goals of the educational institutes or authorities  
e. g. Dublin descriptors

# Dublin descriptors

- Acquiring knowledge and understanding;
- Applying knowledge and understanding;
- Making informed judgments and choices
- Communicating knowledge and understanding;
- Learning skills: capacities to continue learning.

# educational institutes' goals

“improving efficiency and increasing the inflow”  
where efficiency is defined as the percentage of  
students that graduate.

European university for distance education,  
January 2013

# educational institutes' goals

“impact of scientific publications,  
increase of external financing of research,  
and an increase of international students”  
in that order.

European university Faculty of Sciences,  
January 2013

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motivation to learn is internalized.

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- In each of 4 cohorts of 25-30 students 1-4 dropouts
- Even if courses authorities do not see the goal ...
- Students want to upload and discuss their work in advance ...

# We discovered

- Tutors should focus on supporting the self-learning process and less on the content of the resources

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- Students gradually developed habit of using forums for asking for, and providing, knowledge and pointers to knowledge
- Because tutors supported self-learning and peer-teaching, students became more active

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- Allow flexibility in time schedule and process
- Accept teams that merge or split
- Accept that some clients do not allow a team to present details of their design because of confidentiality
- Learn from the strong points of each other

different cultures of learning and teaching

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e.g., course on design for cultural heritage

- Authorities not interested, but students contribute very personal and private stories and object.

# Learning goals at different levels

1. get definition; get example; try to make example;  
find source; download text

~ 1 min. primary learning goals

context dependent (internet?) individual need  
and proposed solutions

# Learning goals at different levels

2. understand a concept / a tool / get an explanation / attend a presentation at NIOC / show understanding (to peers, team members, tutor)

~ 10 min. (partly) primary learning goals, partly tutor suggestion

context dependent need (internet?)

and solutions (what if student cannot attend)

# Learning goals at different levels

3. attend a class, read a chapter, see a performance

~ 100 min. primary learning goals

mainly teacher / domain expert / defined  
learning goals and structure

# Learning goals at different levels

## 4. Understand a sub-domain (HIP, Task Analysis, ...)

~ 3 months part time / 100 hours.

primary learning goals / domain expert goals /  
tertiary goals

solutions dependent on who owns the goal

# Fred Brooks, SIGCSE 2012

The teacher's job is to design learning experiences

Not principally to deliver information

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- Being a learner is a good way to be a teacher